

# Trumbles Privacy Policy

## **Collection of Personal Information:**

Personal Information is information that identifies you as an individual. Trumbles collects Personal Information such as:

- Name, home address, telephone number, e-mail address, nationality and passport number;
- Guest stay information including date of arrival and departure, services purchased, special requests made, outgoing and incoming flight details if applicable;
- Credit or debit card number.

## **How Trumbles use your Personal Information:**

- To provide the services that you request, such as to facilitate reservations, send confirmations or pre-arrival messages and to provide you with other information about the area and your stay at Trumbles;
- To complete and fulfil your reservation and stay, for example, to process your payment and provide you with related customer service;
- To send you administrative information, promotional offers, customer satisfaction or quality assurance surveys.

## **Security:**

- Trumbles is committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect

## **Disclosure of Personal Information:**

- Trumbles will not disclose your Personal Information to any Third Party unless we are required to do so by law for the purposes of prevention of fraud or other crime.